### PUSHAP RAJ VERMA

Hospitality Professional



# CONTACT INFORMATION

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- in

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## **MY SKILLS & HOBBIES**

#### Skills

Guest Relations, Team

Management, Reputation

Management, Online Visibility,
etc.

#### Hobbies

Web Development, Public Speaking

# TL;DR (TOO LONG; DIDN'T READ)

### CAREER OBJECTIVE

Highly creative, THSC-certified hospitality professional with practical skills looking to obtain a position at Front Desk. Have served hotels like The Johnson's Hotel, Regenta Central Cassia by Royal Orchid Hotels and more.

# **EDUCATION QUALIFICATION**

2014-2015

#### Matriculation Education, General

I completed my Matriculation Education in General Subjects in the year 2015.

2016 - 2018

### Senior Secondary Education, Science

I completed my Senior Secondary Education in Non. Med. in the year 2018.

2018-2021

#### Graduation, Hospitality & Tourism

While doing graduation, I opted for hospitality and Tourism as a career option. During this time period, I did many internships in the hospitality industry including the hotels like Royal Orchid Hotels.

2021 - Present

#### Post Graduation, Master of Tourism & Travel Management

To pursue my career in the Tourism industry, I continued my MTTM (Master of Tourism and Travel Management) from IGNOU.

# **𝚱** INDUSTRY EXPERIENCE

### 2 Months Working at The Johnsons Hotel

I have worked as an employee at The Johnson's Hotel, Manali. During this period, I worked as a steward and used my learnings to improve the guest relations.

2018 - Present

#### 5+ Years in Digital Marketing

I have practical experience in Digital Marketing, especially in the Hospitality Industry.

#### 4+ Years of Industry Experience

I have practical experience in the Hospitality and Tourism industry for over 4+ years. Working Experience includes being an employee at Royal Orchid Hotels, The Johnsons Hotel, etc.

# Hospitality and Tourism, Education Experience

Completed graduation in Hospitality and Tourism and pursuing Post Graduation in MTTM.

#### Certified Trainee From THSC

I have done internships with som hotels and got certified by THSC.

# REFERENCES

## Rajeev Kumar, The Johnson's Hotel

tel:+919817676833

CA Manoj Kumar, Regenta Central Cassia

tel:+918629849073

### 3.5 Months working at Regenta Central Cassia, Royal Orchid Hotels

I have spent a glorious time period in Regenta Central Cassia as a Front Office Executive for 3.5 Months. During this period, I learned the tips and tricks of the hospitality industry.

2020 - Present

#### Digital Services for Hotels, GrowMyHotel.com

With GrowMyHotel.com, I have offered my services to the Hospitality industry. Services include helping hotels increase their visibility, attract more guests, and improve their online presence.

### AWARDS AND ACHIEVEMENTS

#### Front of the House, Regenta Central Cassia

I have been awarded with the Front of the House award in the Regenta Central Cassia, Zirakpur while working as the front office associate.

#### Employee of the Month, The Johnson's Hotel

While working at The Johnson's Hotel Manali, I have been awarded the Employee of the month award for the best performance and mentions in the reviews.

#### Certified Trainee From THSC

I have been awarded a certificate by THSC for doing training under their regulations. THSC have the mandate to create a robust and sustainable eco-system for skill development in the industry, catering to all the subsectors of the industry, namely, Hotels, Tour Operators, Food Service Restaurants, Facilities Management and Cruise Liners.